



INTRODUCING YOUR NEW STATEMENT

Designed with you in mind.

Your billing statement will have a new look beginning November 2018.

Review sample Statement on reverse side for each new item below:

- A. You will have an Account Number (your current number without the dash and dot) and a Customer Number.
- B. Current billing due date.
- C. Charge Description listed by category including meter information and charge amount.
- D. Usage History.
- E. Read Codes.
- F. Totals including current billing, previous balance, late fee, adjustments, and payments received.
- G. Remit stub.

Alert – The Utility Billing Office will be CLOSED Friday & Monday, 11/2/18 & 11/5/18, & online payment option unavailable beginning at 3pm 10/31/18 thru 11/5/18 to update our computer system. We appreciate your patience and look forward to better serving you in the future.

City of Fernandina Beach
 Utility Billing Department
 1180 S. 5th Street
 Fernandina Beach, FL 32034
 (904) 310-3400 Office & 24/7 Emergencies
 (904) 310-3459 Fax TTD/TTY - 711

UTILITY BILL

CUSTOMER COPY

Keep this copy for your records

Customer Name JANE DOE				Service Address 123 BEECH ST				
Bill Number 1000000		Bill Date 06/19/2018		Account Number - Customer Number 02010000 - 14381			Current Billing Due Date 07/14/2018	
Charge Description	Meter Number	Previous Read Date	Current Read Date	Previous Reading	Current Reading	Read Code	Usage	Charge Amount
WATER BASE - GENERAL								11.98
WATER USE - GENERAL	B1595203	04/02/2018	06/19/2018	54	60	A	8	0.95
MUNICIPAL TAX								1.29
WASTEWATER BASE - GENERAL								35.09
WASTEWATER USE - GENERAL								1.35
STORMWATER - COM								12.00

D History Billed Usage Cycle Usage CURR 6 04/18 29 03/18 0 02/18 0 01/18 0 01/18 0 12/17 0 10/17 0 10/17 0	E READ CODE A = Actual E = Estimate F = Final W = Water Co. Estimate	Total Current Billing	62.64
		Previous Balance	0.00
		Late Fee	0.00
		Adjustments	0.00
		Less Payments Received	0.00
		Total Amount Due	\$62.64

✂ Detach and return the portion below with your payment ✂



City of Fernandina Beach

Remit To:
 Utility Billing Department
 P.O. Box 16115
 Fernandina Beach, FL 32035

**UTILITY BILL
 REMIT PORTION**

Please write your account Number on your check and enclose this portion of bill with your payment.

Service Address	Bill Number	Account Number - Customer Number	Due Date	Amount Due
123 BEECH ST	1000000	02010000 - 14381	07/14/2018	\$62.64

JANE DOE
 123 BEECH ST
 FERNANDINA BEACH, FL 32034

00006042018001000000800000062646